

# CARE GUIDE

I KNOW I'M PRETTY BUT PLEASE READ MY  
CARE INSTRUCTIONS SO I STAY THAT WAY

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## STAINLESS STEEL, SOLID BRASS AND ABS

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### PRODUCTS

Tapware, Showerware, Accessories, Stainless Steel Sinks, Wastes, Shower Channels, Glass and Door Hardware

### MATERIALS

#### Stainless Steel

- We use Stainless Steel Grade 304 for our indoor range and Stainless Steel Grade 316 for our outdoor range. They are both extremely versatile types of stainless steel. It is the chromium found in stainless steel that gives it its oxidation, corrosion and durability resistance, making it one of the more hard-wearing metals to choose from. Stainless Steel Grade 316 has further corrosion resistance to seawater and de-icing salts, making it more suitable for outdoor environments.
- Grade 304 = 18/8, Grade 316 = 18/10
- Stainless Steel Construction - The 'grade' of stainless steel refers to its quality, durability and temperature resistance. The numbers (18/8, 18/10, etc.) are the composition of the stainless steel and refer to the amount of chromium/nickel in the product. eg. 18/8 stainless steel consists of 18% chromium and 8% nickel.

#### Solid Brass

- We use DR solid brass for the majority of our residential tapware range. DR brass is characterised by its exceptional resistance to dezincification and corrosion.

#### ABS (Vino Hand Shower)

- Acrylonitrile Butadiene Styrene (a type of plastic that Lego is made from)
- ABS is injection moulded and is derived from acrylonitrile, butadiene, and styrene. It is known for its impact resistance and toughness. ABS is coloured using the same colour treatments as our solid brass range.

### COLOURS

Brushed Nickel (PVD), Brushed Brass (PVD), Brushed Gunmetal (PVD), Brushed Copper (PVD), Chrome (AEA), Matte Black (AEA), Rose Gold (AEA), White (PSLT), Stainless Steel



## DESCRIPTION

- PVD (Physical Vapour Deposition) ABI Heat Shield – an industrial-grade molecular-based colouring system which provides a harder, more corrosion resistant finish whilst remaining environmentally friendly.
- AEA (Advanced Electroplating Application) - a process that uses electrical current to plate one metal upon another metallic surface to create a long-lasting and durable finish.
- PSLT (PrimeShield Lacquer Technology) - a high impact and durable lacquer finish that is easy to maintain.

## CLEANING AND MAINTENANCE

- Use natural cleaning products only and no abrasive cleaning cloths.
- Weekly cleaning with warm soapy water and a microfibre cloth is recommended.
- Dry after each use to reduce watermarking and surface rust.
- Use diluted toothpaste and water for hard to reach places and to restore the vitality of the finish.
- When cleaning, wipe in the direction of the brushed grain to maintain the brushed appearance.
- For renovations and new builds, flush pipes before first use.
- To best maintain finish, do not let water pool.

## CAUTION

- Do not use chemicals or abrasive cleaners. This includes:
  - Bleach and bleaching agents
  - Ammonium and ammonium agents
  - Highly acidic cleaners
  - Alcohol and mineral-based solvents
- Limit exposure to high levels of salt.
- If your product comes into contact with any of these chemicals, rinse immediately with warm soapy water.
- Avoid scourers and rough brushes for cleaning.
- Avoid contact with sharp objects which could chip or scratch the surface.
- Do not put heat directly on surface.



## COLOURS

## The Solid Brass Collection

CHROME  
AEABRUSHED NICKEL  
PVDMATTE BLACK  
AEAWHITE  
PSLTBRUSHED BRASS  
PVDBRUSHED GUNMETAL  
PVDBRUSHED COPPER  
PVD

## The Stainless Steel Collection



STAINLESS STEEL

BRUSHED BRASS  
PVDBRUSHED GUNMETAL  
PVDBRUSHED COPPER  
PVD

Our solid brass range is designed to be used in a residential setting. Our stainless steel range is designed to be used in a commercial setting. The main difference between the two ranges is the construction of the body, with one being constructed from solid brass and the other stainless steel. The corresponding colours in both ranges are processed using the same finish/coating. Due to the different nature of the base products, even though they undergo the same colouring process, there may be slight variations.

## PORCELAIN FINISHES

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### PRODUCTS

Toilets, Tiles

### DESCRIPTION

A ceramic construction created by heating materials to establish a durable product.

### CLEANING AND MAINTENANCE

- Clean regularly using a natural cleaning solution with warm water and a mop.
- You should only use the cleaning products that have been recommended for the specific type of tile that you have purchased.
- Clean spills immediately to avoid staining.
- Consider using floor protectors on the legs of your furniture to avoid damage to your tiles.

### CAUTION

- Do not use chemicals or abrasive cleaners. This includes:
  - Bleach and bleaching agents
  - Ammonium and ammonium agents
  - Highly acidic cleaners
  - Alcohol and mineral-based solvents
- Limit exposure to high levels of salt.
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## SOLID SURFACE

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### PRODUCTS

Basins, Baths

### COLOURS

Matte White, Gloss White, Coloured Range

### DESCRIPTION

Solid surface (acrylic resin + aluminium hydroxide + pigment) is a man-made composite stone and is known for its strength and resistant properties.

### CLEANING AND MAINTENANCE

- Clean any marks or stains as soon as they occur.
- Clean with warm soapy water and a microfibre cloth to remove most markings or a cream-based cleanser.
- Solid surface is easy to maintain using natural cleaning products.
- For matte white solid surface products, fine grade sandpaper can be used to remove stains or markings in some instances.
- Magic sponge with water.

### CAUTION

- Do not use chemicals or abrasive cleaners. This includes:
  - Bleach and bleaching agents
  - Ammonium and ammonium agents
  - Highly acidic cleaners
  - Alcohol and mineral-based solvents
- Limit exposure to high levels of salt.
- If your product comes into contact with any of these chemicals, rinse immediately with warm soapy water.
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## ACRYLIC FINISHES

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### PRODUCTS

Baths, Vanity Tops

### COLOURS

Matte White

### DESCRIPTION

Acrylic is a lightweight material made of vacuum-formed sheets of acrylic and is often reinforced with fibreglass for added durability. It is known for its quality thermal insulation and anti-scratch properties.

Composite Stone (Vanity Tops) - 100% Acrylic

Our composite stone is a man-made stone that is lightweight and durable and comes in a variety of colourways, all with a satin/matte finish.

### CLEANING AND MAINTENANCE

- Clean any marks or stains as soon as they occur.
- Clean with warm soapy water and a microfibre cloth to remove most markings or a cream-based cleanser.
- Magic sponge with water.

### CAUTION

- Do not use chemicals or abrasive cleaners. This includes:
  - Bleach and bleaching agents
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- Limit exposure to high levels of salt.
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## STONE VARIATIONS

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### PRODUCTS

Basins, Mosaics

### DESCRIPTION

#### Natural Stone (Mosaics and Basins)

Our stone products are cut from solid stone slabs. Due to the natural stone construction, there will always be some variations with these products. Each stone product is unique with its own individual character.

#### Quartz Stone Top (Vanity Tops) - In Store Only

Is a man-made stone used to replicate the finishes of natural stone at a more affordable price.

### CLEANING AND MAINTENANCE

- For natural stone seal with a natural stone sealant prior to first use, repeat if necessary.
- Regularly clean with a natural detergent or stone soap.
- Thoroughly rinse with clean/clear water and then dry the surface with a soft cloth.

### CAUTION

- Do not use chemicals or abrasive cleaners. This includes:
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  - Highly acidic cleaners
  - Alcohol and mineral-based solvents
- Limit exposure to high levels of salt.
- If your product comes into contact with any of these chemicals, rinse immediately with warm soapy water.
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## 2PAC AND LAMINATE

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### PRODUCTS

Vanities

### COLOURS

Matte White (2Pac), Pure Oak (Laminate), Walnut (Laminate), White Ash Oak (Laminate), Black Oak (Laminate)

### DESCRIPTION

- 2Pac (Vanities) – a hardened paint finish used for cabinetry.
- Laminate (Vanities and Tops) – a thin layer of material that is bonded to the surface of cabinetry.

### CLEANING AND MAINTENANCE

- Clean regularly with damp microfibre cloth and a natural cleaner.
- Towel dry the surface regularly after use or when cleaning.

### CAUTION

- Do not use chemicals or abrasive cleaners. This includes:
  - Bleach and bleaching agents
  - Ammonium and ammonium agents
  - Highly acidic cleaners
  - Alcohol and mineral-based solvents
- Limit exposure to high levels of salt.
- If your product comes into contact with any of these chemicals, rinse immediately with warm soapy water.
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